

How To Access Trinity Church's Facebook Live

1) Go to: <https://www.facebook.com/Trinitychurchnorthborough/>

- A pop-up window may appear asking you to “Log In” or “Create New Account”. You do not need to subscribe or log in to access the Trinity Church Facebook page. The page is set as “public” and viewable by anyone through the website above. Look for the small words at the bottom of the pop-up window and click “Not Now”. The Facebook page is now open for you to view. Please note that a box asking you to “Log In” or “Create New Account” may appear at the bottom of the screen, ignore it.

2) **Video:** scroll down to “Videos” and click on the video you want to watch. The video will expand to be a larger view. If the live stream is not in video please continue to scroll down until you see it.



3) **Sound:** The volume control is at the bottom of the video screen (circled in red below). If you cannot see the volume icon try moving your mouse around. If there is a line through the volume icon your sound is muted and you will need to click on the icon to “unmute”. This icon is also where you can adjust the sound up and down. **TIP:** Wearing headphones may help with hearing the service more clearly.

Still no sound? Let's check your external speakers.

- **Laptop:** Look for the volume controls on your computer. If you are on a laptop the controls might be at the top of your keyboard.
- **Desktop:** **Do you have speakers connected to your computer?** If not, you may not have the ability to play sound and may want to consider using a cell phone, iPad or other device and accessing through an internet window or app. **If you DO have speakers,** look for the power button on the speakers and try turning the volume up.
- **Mobile Device:** look for volume control buttons on your device and try turning the volume up.

